



Build Stronger Connections And Better Relationships

Learn Skills To Manage Different Personalities



3-Day Process Communication Model - Part 1 Seminar

4, 7 & 11 December 2020
245 St Kilda Rd,
St Kilda, Melbourne
Cost: \$2,400 excl GST

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Are you struggling to connect with some team members? Are some of your team members demotivated and in distress? In our Covid environment, it is more crucial than ever to know how to motivate and build stronger connections with the people around us. Process Communication Model (PCM) is the right tool to help manoeuvre through this difficult period.

PCM is an evidence based communication model, developed in the US following decades of research, and traditionally used by NASA for astronaut selection, politicians during campaigns, and many organisations around the world that aspire to build effective high-performing teams.

PCM teaches you the skills to understand the mindset, behaviour, motivation and distress points of yourself and others. It is also proven to improve interaction between people, and will help you be a better leader.

After the seminar, you will have the skills to:

- Observe and decode behaviour of self and others
- Be a dynamic leader by communicating effectively
- Predict and identify the onset of disruptive behaviour
- Motivate oneself and others
- Respond quickly to diffuse potential conflict situations
- Identify distress signals in self and others, and respond appropriately to overcome this distress

Note: Gain CPD credits - PCM is accredited by various colleges for CPD credits